

Scene Genesis, Inc.

Fiserv and Scene Genesis Team Up to Deliver a Claims Solution Linking Appraisers, Carriers and Repair Facilities

Fiserv Customers to Eliminate Faxes and Emails, Speed Settlements

LAS VEGAS (ACORD/LOMA Insurance System Forum)—May 22, 2006—Fiserv Insurance Solutions, a unit of Fiserv, Inc. (Nasdaq: FISV), and Scene Genesis Inc. (SGI) today unveiled a strategic alliance to provide integration for processing auto and property insurance claims more efficiently. The combination of Fiserv and Scene Genesis solutions enables insurance carriers to eliminate faxes, emails and physical mail between the field and claim offices.

One of the industry's top automation vendors, Fiserv Insurance Solutions serves more than 3,000 customers. SGI offers automated claims-dispatching and -handling solutions to the property-casualty industry.

SGI's SceneAccess will be able to work seamlessly with the Fiserv Claims Workstation system, used by more than 30 insurers across the nation. After receiving the first notice of loss, Claims Workstation users will be able to use SceneAccess to assign claims to the independent adjuster or appraisal network best suited for the job.

Staff and independent appraisers and adjusters will upload estimates, digital photos and other information to carriers via the Scene Access ASP. Built-in rules will ensure that body shops use appropriate parts.

Other features include appointment-scheduling tools, electronic estimate auditing and consolidated appraiser billing.

The result: claims are settled faster and more efficiently, cutting costs and boosting customer satisfaction.

"Insurers are looking for ways to reduce the cost of claims. Our combined solution will address three cost challenges facing insurers: loss adjustment expenses, pure loss expenses and working with business partners," said SGI CEO Ian Cunningham. "We're excited to be working with an industry leader like Fiserv."

"SGI's solutions will allow Claims Workstation to seamlessly connect customers to key business partners such as vendor, appraisal, and property repair networks," said Mike Key, executive vice president of Enterprise P&C solutions for Fiserv Insurance

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Solutions. “This partnership expands the capabilities of Claims Workstation and shows the innovation we provide with our solutions through alliance partners.”

SGI’s new SceneConnect product also will be integrated with Claims Workstation. SceneConnect is the industry’s first true service-oriented-architecture product for claims-application integration, enabling data to flow seamlessly from the claimant to the adjuster to the carrier.

About Scene Genesis Inc. (SGI)

Based in Rochester, N.Y., SGI provides the property-casualty industry with SceneAccess, a premier web-based application that processes 30,000 transactions per month, uploaded from 5,000 trained users and 1,700 independent appraisers. SceneAccess provides a 500% ROI, with a cost per claim that is 40 percent to 50 percent below competing electronic claims platforms. For more information, please visit www.scenegenesis.com.

About Fiserv

Fiserv, Inc. (Nasdaq: FISV), a Fortune 500 company, provides information management systems and services to the financial and health benefits industries. Leading services include transaction processing, outsourcing, business process outsourcing, software and systems solutions. The company serves more than 17,000 clients worldwide and is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2005 and 2004 FinTech 100 surveys. Fiserv Health provides health plan management, pharmacy benefits management, and BPO services to the managed care market and self-funded commercial and government employers and health plans. Headquartered in Brookfield, Wis., Fiserv reported more than \$4 billion in total revenue for 2005. For more information, please visit www.fiserv.com.

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