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StoneRiver Announces the Customer Stream™ Solution
Customer information management helps carriers operate faster, smarter

Oakland, CA, May 25, 2010 – StoneRiver, a leading provider of strategic core operational solutions for the insurance industry, announced today that the Customer Stream solution is now available. The Customer Stream system is a browser-based solution for property-casualty insurance carriers to manage information about the people and companies a carrier does business with, such as claimants, agents, and body repair shops. The functionality includes duplicate checking, importing, and address verification. Segmentation, privacy and security elements are featured to assist carriers to meet regulations surrounding the sensitive nature of some of the information. For example, an agent accessing the Customer Stream solution through a portal would be able to see information for the book of business for that agency only.

The Customer Stream solution also offers structures and services that support processes for creating and maintaining an accurate, complete master data set of customer information that can be synchronized with other internal systems within a carrier's organization.

The solution is a component system of the integrated StoneRiver Stream™ solution, which helps carriers become leaner, faster and smarter as they perform core business processing. Customer services are also provided across other StoneRiver Stream component systems, such as the Billing Stream system.

"This Customer solution is one of a number of components within our Stream product that help a carrier become smarter about who its clients are and how they want to do business with the insurer. That knowledge is critical because the company that understands its customers best is frequently one of the top competitors in the market," said Rodney Griffin, senior vice president of Product Management at StoneRiver – Insurance Solutions.



About the Stream™ Solution

The all-lines Stream solution set focuses on rich business functionality and includes tools such as a business rules engine and workflow management. The system's underlying service-oriented architecture provides an ideal base for delivering state-of-the-art, strategic core operational solutions.

About StoneRiver

StoneRiver delivers the industry's widest range of technology solutions and services to insurance carriers, agents, and broker-dealers. This versatile product group encompasses front-office, policy, claim, rating, underwriting, billing, reinsurance, financial and compliance solutions for all major business lines. Hundreds of companies rely on StoneRiver software and processing solutions to achieve a competitive edge. StoneRiver promotes client success by streamlining complex business processes. Visit stoneriver.com for more information.

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